

Information



We are pleased to say that there are signs that the number of missed appointments, although still high, may be decreasing. Perhaps the new messaging service which allows patients to cancel appointments by text has helped.

Repeat prescriptions

Repeat prescriptions can now be ordered by telephoning the surgery at Church View between 9.30am-5.30pm and Southmoor 10.00am-6.00pm. You can also order on-line, by post or at reception.

Patient Participation Group

This group continues to meet every six weeks at Church View Health Centre. We have welcomed some new members to recent meetings but there is still space for more, especially patients of working age. If you are interested please ask at Reception.

Friends and Family Test

This is an ongoing survey carried out by the completion of a straightforward questionnaire. The full results are updated frequently on the screen in the waiting room. We are pleased to see that 95% of our patients who have completed the survey were 'Extremely likely to recommend this practice to family and friends. Thank you to those who took part in the survey.

**PLEASE KEEP YOUR CONTACT
DETAILS UP TO DATE**

**INFORM RECEPTION IF YOU CHANGE
YOUR TELEPHONE OR ADDRESS**

Want to receive text reminders on your mobile phone?

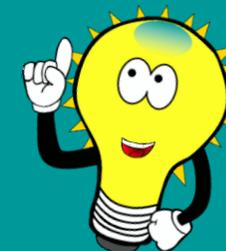


Sign up at reception today!

Did you know?

Did you know that we offer a wide range of other services? Here are some of the additional services we provide at the surgery:

- 'No Worries' is a clinic for 16-25 year olds for sexual health advice which is totally confidential and obtain FREE condoms. Ask reception for more details.
- Suffering with hearing loss? We have an in-house audiology clinic, ask your GP for a referral.
- We have an on-site physiotherapy clinic for patients suffering with aches and pains. Ask your GP for a referral.
- Need to talk to someone? Feeling worried? Anxious or stressed? There is a Right Steps counselling clinic. You can self-refer, ask reception for details.
- Inspiring Recovery can help if you are suffering with drugs or alcohol misuse. Just ask reception for more details or see your GP.



Are you a carer?

Do you give support to a member/s of your family, a partner or friend who has an illness, disability, learning disability, is frail/elderly or has a mental health condition? For example, caring for your parent, son, daughter, partner or friend.

Visit:

www.carerswakefield.org.uk

or call 01924 305544

To find out more about applying for a carers card or ask at reception

**Wellbeing
Cloud**